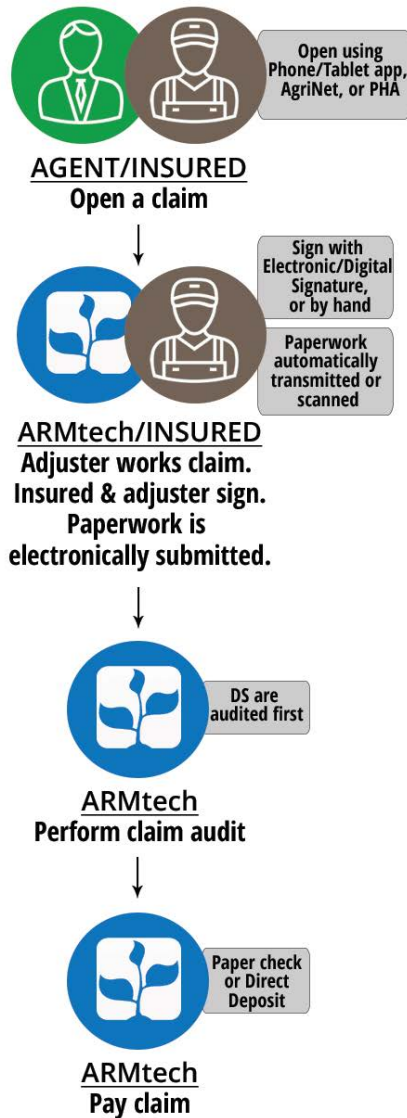


THE ARMTECH CLAIM PROCESS

As an underwriter for policies throughout the United States, ARMtech's experience in claim service is exceptional. We have the staff and technology in place to make the claims management process fast, easy, and efficient.



www.armt.com



CORPORATE HEADQUARTERS

ARMtech Insurance Services

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Lubbock, TX 79424
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REGIONAL OFFICES



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Fax (866) 578-0421

CLAIMS PROCESS

FOR ARMTECH INSURED

ARMtech Insurance Services, Inc. is an equal opportunity provider.

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OPENING A CLAIM

Opening a claim with ARMtech is simple. Since agents and insureds have the ability to open claims from their smartphones with the free ARMtech mobile app, losses can be reported any where at any time. Claims may also be opened through ARMtech's online portal, Policy Holder Access (PHA), making it easy for you to choose the option that best suits your needs.

QUICK RESPONSE

At ARMtech, claims are worked quickly and paid promptly. Our adjusters contact producers in a timely manner, are armed with the latest technology, and are knowledgeable about our system. Each claim we process goes through a specialized audit, so you can rest assured that you will always be paid accurately and appropriately. Despite our steadfast attention to detail, we are known for our rapid claim turnaround time.

WANT TO KNOW MORE?

For more information, please contact ARMtech Insurance Services at **800.335.0120** or visit us on the web at **www.armt.com**.

TRANSPARENCY

Even with the swiftest service, we understand you are always interested in the status of your claim and how quickly payment will be rendered. We find that a well-informed customer is a happy customer, which is why we allow you to view the status of a claim at any point in the process.

In order to allow you the control and flexibility to choose the type of interface that makes the most sense for you, we provide several options for obtaining claim status information, including our mobile app and Policy Holder Access. Status updates are also available by email or text message for those who sign up for the service.

PAYMENT OPTIONS

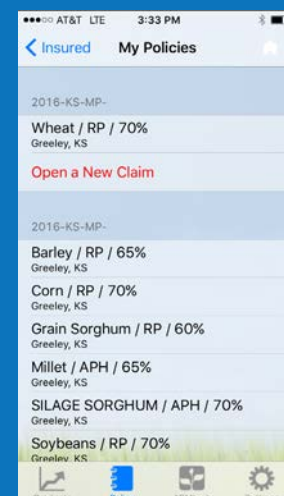
As an added benefit, your claim payments can be accelerated if you sign up for our Direct Deposit service, which will place indemnities directly in your bank account.

MOBILE CLAIMS

With the free ARMtech Mobile App, you have the ability to open a claim from your smartphone any time, anywhere. The app is user-friendly, easy to navigate, and accurate. You also receive email confirmations when claims have been submitted. The app is available for both Android and iOS devices.



Select "My Policies" from the Insured menu to view available policies.



Choose "Open New Claim" and enter the required information on the following screens.

AGRISIGN™

AgriSign Digital Signature, available through the Policy Holder Access website, further speeds up the claims process by allowing you to review, fill out, and sign documents from your computer, eliminating unnecessary delays due to scheduling conflicts or waiting for hard copies to arrive in the mail. The AgriSign process ensures all paperwork has been signed, thus digitally signed claims move to the top of the list to be audited and paid.